

TE Services at the International House Helsinki 2024

» **TE Office** service desk at the International House Helsinki (IHH, Lintulahdenkuja 2 D)

is **CLOSED temporarily**.



Remote guidance for IHH clients:

While our IHH service desk is closed, you can contact us:



By email: ihh@te-toimisto.fi

Please do not include any confidential or sensitive information in your first email.

» TE Offices in Helsinki area:

You can visit the TE offices in the Helsinki area without an appointment. Normal opening hours: Mon–Fri, 9.00–16.00.

- **Pasila:** Ratapihantie 7, Helsinki (Entrance from the Veturitori side)
- **Espoo:** Sello Shopping Centre, Leppävaarankatu 3–9 (2nd floor, on the side of the railway station)
- **Vantaa:** Vernissakatu 1, Tikkurila (5th floor)

» Services for Employers:

<https://ihhelsinki.fi/employers/>

» HOW TO REGISTER AS A JOBSEEKER?

Please fill a **paper form** at one of the TE Office service points. The staff is there to help you in the registration process.

Please note: If you are **not** a citizen of an EU/EEA country or Switzerland, you must have a valid **residence permit** to register as a jobseeker.



What happens after the registration?

You will get your own **case worker** at the TE Office or your home city employment services. They will contact you shortly after you have registered.

A **labour policy statement** about your right for unemployment benefit will be issued. Please note that unemployment benefit must be applied separately by sending an application to KELA (or your unemployment fund). More information: www.kela.fi/web/en/unemployment

Personal customers, national phone services in English:	+358 295 020 713
Henkilöasiakkaat, valtakunnallinen puhelinpalvelu:	+358 295 025 500
Telefonservice för personkunder:	+358 295 025 510
Русскоязычная телефонная служба для индивидуальных клиентов:	+358 295 020 715
Advice on unemployment allowance:	+358 295 020 701

Public Employment and Business Services / TE Office

E-Services 24/7
www.jobmarket.fi

Uusimaa TE Office registry
Postal address: P.O. Box 1003, 00520 HELSINKI

Secure email: <https://turvaviestite-toimisto.fi/>
Email: kirjaamo.uusimaa@te-toimisto.fi